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on July 20, 2006.

PATENT  
Attorney Docket No.: 020375-003100US

TOWNSEND and TOWNSEND and CREW LLP

By: /Bonnie Rickles/  
Bonnie Rickles

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Missy L. Villapudua

Application No.: 10/027,696

Filed: December 20, 2001

For: Customer Privacy Protection  
Systems And Methods

Customer No.: 20350

Confirmation No.: 4166

Examiner: Thomas A. Dixon

Art Unit: 3639

**AMENDMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed April 20, 2006, please enter the following  
amendments and remarks.

**Amendments to the Claims** are reflected in the listing of claims which begins on  
page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.